



## Introduction

The Australian Lifesaving Academy (ALA) provides Surf Life Saving Tasmania students with the opportunity to gain *PUASAR001 - Perform land based swiftwater and floodwater rescue and recovery* after they have successfully completed the Flood Rescue Responder (FRR) course.

This Guide provides prospective students with the necessary pre-enrolment information for the PUASAR001 Articulated Credit pathway, including an overview of the process from enrolment to the issuing of certification.

## Articulated Credit

The ALA provides an Articulated Credit Model (ACM) to students who have completed the FRR course. The ALA recognises the outcomes of this course as equivalent to those of the Unit of Competency *PUASAR001 - Perform land based swiftwater and floodwater rescue and recovery*.

Students enrolling with the ALA into the PUASAR001 Articulated Credit pathway are provided with credit for the Unit of Competency on the basis that they have successfully completed the FRR with a jurisdiction that has entered into an Articulated Credit agreement with Surf Life Saving Australia.

## Unit of Competency Details<sup>1</sup>

*Title:* PUASAR001 - Perform land based swiftwater and floodwater rescue and recovery

*Status:* Current version

*Description:* This unit of competency involves the skills and knowledge required to perform land based swiftwater and floodwater rescues and recoveries as a member of a specialist team.

Swiftwater and floodwater recovery involves the rescue of persons from fast moving water in areas such as stormwater drains, canals, rivers and/or creeks. It involves the use of a variety of rescue techniques with suitably equipped responders entering the water.

The unit is applicable to personnel who may perform a narrow range of land based rescues from a swiftwater and/or floodwater environment while working under direct supervision.

No licensing, legislative or certification requirements apply to this unit at the time of publication

*Entry Requirements:* It is a requirement of The ALA that students enrolling into PUASAR001 via the Articulated Credit pathway:

- Are also enrolled into the FRR in a SLS jurisdiction that is a party to the Articulated Credit Agreement with SLSA.
- Hold a HLTAID011 Provide First Aid qualification awarded in the last 36 months

## Enrolment

The ALA enrolls students who have completed the FRR through Surf Lifesaving Tasmania and are seeking to gain the PUSAR001 Unit of Competency via the articulated credit pathway.

Prospective students complete the course enrolment form as part of the enrolment into the FRR course with their Club or State.

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<sup>1</sup> Source: [training.gov.au - PUASAR001 - Perform land based swiftwater and floodwater rescue and recovery](https://training.gov.au/units/PUASAR001)



### *Accessing the enrolment form*

Prospective students will be provided access to the enrolment form (paper based or online) either via their Club/State as part of their FRR enrolment process, alternatively, they will be able to access the enrolment form by a request directly to the ALA by emailing [ala@slsa.asn.au](mailto:ala@slsa.asn.au).

Completed paper-based enrolment forms will be submitted to the ALA by the State or, alternatively, enrolling students will submit their completed enrolment form to the ALA via email at [ala@slsa.asn.au](mailto:ala@slsa.asn.au).

The ALA confirms an enrolment by providing the student with a confirmation of enrolment notice.

### **Fees**

The ALA does not charge fees for qualifying students enrolling into the PUASAR001 Articulated Credit pathway.

### **Unique Student Identifier**

The ALA is exempt from the requirements of the Unique Student Identifier (USI) under Section 7 of the *Student Identifiers (Exemptions) Instrument 2021*. This means that students are not required to gain or provide a USI to be issued a nationally recognised qualification.

In the event an enrolled student has a USI, they may choose to provide this to the ALA.

Where a USI is not provided by a student, activity and outcomes relating to the Unit of Competency will not:

- appear on a student's USI VET transcript
- be included on the National VET Provider Collection.

### **Student Support for the Articulated Credit Pathway**

During their enrolment period, students have access to dedicated support through:

- An ALA Trainer and Assessor,
- The ALA Administration Team.

To access support, enrolled students email [ala@slsa.asn.au](mailto:ala@slsa.asn.au) outlining their request needs. The ALA will respond to all support requests within two business days.

### **Recognition of Prior Learning (RPL)**

For students enrolling into PUASAR001 via the Articulated Credit pathway, an RPL application is not required from the student for the evaluation of the course credit.

Students seeking an RPL pathway are to send their request to the ALA via [ala@slsa.asn.au](mailto:ala@slsa.asn.au). The ALA will respond to RPL enquiries within ten business days.



### **Processing Articulated Credit**

On successful completion of a student's FRR course, the ALA will commence processing of their Articulated Credit. The ALA will require access to the completed assessment records and outcomes to review and process the applicable credit.

A student may not achieve the credit outcome if the records are unavailable or incomplete.

Where a student does not successfully complete the FRR course, the Unit of Competency will not be issued.

### **Certification**

Students enrolled into the PUASAR001 with the ALA will be eligible to receive the following certification document:

- AQF statement of Attainment

The ALA will issue the applicable certification to eligible completing students within 30 days of their completion of processing the Articulated Credit.

### **Student Code of Conduct**

Students enrolling with the ALA are required to abide by the Student Code of Conduct.

All students are expected to:

- Display respectful, courteous and tolerant behaviour at all times towards ALA staff, other students and volunteers
- Participate in all required education activities
- Behave ethically and conduct themselves honestly in compliance with ALA policies
- Refrain from using inappropriate language
- Refrain from disrupting training and assessment activity in any negative way
- Not engage in any act of academic dishonesty, including cheating or plagiarism
- Refrain from behaviour that may discriminate, intimidate, threaten or harass other students
- ALA staff or volunteers, including via e-mail or social media
- Act in a responsible manner and safe manner that does not endanger the health and safety of themselves or others
- Comply with safety directives provided by ALA representatives
- Not engage with training or assessment activities whilst under the influence of alcohol or drugs
- Not engage in any illegal activity, or activity that brings the ALA into disrepute.

### **Cancellation**

A student may cancel their enrolment with the ALA at any time by emailing [ala@sln.asn.au](mailto:ala@sln.asn.au), clearly identifying their request to cancel their enrolment. Cancellation requests will be processed within to working days and confirmed in writing.



The ALA may cancel a student's enrolment in instances where they fail to comply with ALA Policies, Procedures, and the Student Code of Conduct. The ALA may also cancel an enrolment in the event a student does not successfully complete the FRR course.

Where a student's enrolment is cancelled for any reason, they may not be eligible for any certification.

### **Complaints and Appeals**

Complaints may be lodged by students and other stakeholders including employers, industry and the general public.

Complaints may be submitted via the Complaint Form or other written means that clearly identify the matter as a complaint.

The ALA will confirm receipt of all complaints in writing within two business days and allocate an officer to investigate the matter. Complainants will be provided the contact details for the investigating officer with the confirmation of receipt of the complaint.

The ALA aims to complete complaint investigations within 10 business days. If the investigation takes longer than 10 days, the investigating officer will advise the complainant in writing.

All complainants will receive a written outcome to the complaint, including reasons for decisions and options available to the complainant.

Where a complainant is unsatisfied with the resolution of their complaint, they may lodge a complaint appeal.

Complaint appeals may be submitted via the Complaint Appeal Form or other written means that clearly identify the matter as a complaint appeal.

The ALA will confirm receipt of all complaint appeals in writing within two business days and allocate an officer to investigate the matter. Complainants will be provided the contact details for the investigating officer with the confirmation of receipt of the complaint appeal.

The ALA aims to complete complaint appeal investigations within 10 business days. If the investigation takes longer than 10 days, the investigating officer will advise the complainant in writing.

All complainants will receive a written outcome to the complaint appeal, including reasons for decisions and options available to the complainant. Where a complainant has exhausted the internal complaint process and is unsatisfied with the resolution of their Complaint Appeal, they may choose to seek a review through an external agency.

The National Training Complaint Hotline provides a referral service, forwarding complaints to an appropriate agency, authority or jurisdiction for consideration.

<https://www.employment.gov.au/national-training-complaints-hotline>

### **Privacy**

The ALA acknowledges and respects the privacy of individuals. As a Registered Training Organisation, the ALA is required to collect, use, and disclose certain personal information from enrolling students as detailed in the Privacy Notice section of the Enrolment Form.

The ALA also abides by the Surf Life Saving Australia Privacy Policy, available, at <https://sls.com.au/governance/#policies>.